

 **Lince Varghese**-00:00

Should not go to the patient section and from there he can add patient. He can just. It's a shortcut way of creating a patient instantly and attaching that to a surgeon so that surgeon could get the details as soon as and possible and he can do a dictation out of it. So the next tab we are going to see is review queue.

 **Lince Varghese**-00:29

Review queue. Basically here is the what the fundamental of the biller exists where he can see all the claims that are assigned to all the billers. And if I go to all section, these are all filters here ready pending. So these are all the claims that are being is ready for review and not yet been reviewed.

 **Lince Varghese**-00:55

And if I go to all sections, if I go to last, you can see that we have a claim that is being generated five minutes ago and we have further details of it. If I go to open detail we will be the third tab automatically get active and we have that entire claim in front of us to be reviewed upon. So in this page what billers can do is they can upload the documents, the clinical documents based on which they were able to scrutinize this claim against the clinical documents that they have. This particular document was uploaded while the patient was being created.

 **Lince Varghese**-01:50

So this is the flow of documents while reviewing the claim. We have billing codes here that has been generated by AI system and we are fetching the details of Fair Health database that we have attached to our system and we have live information from there. This is a transcript view. Yes.

 **Lince Varghese**-02:16

Emily, you want to say something?

 **Emily Clifford**-02:18

Oh no, I was just saying. Okay, thanks.

 **Lince Varghese**-02:20

Okay, yeah, so we have a precision, high precision transcript view of the claim that I have just uploaded here. And on further steps we will have this specific flags that is being actually found out about by the AI and is showing on what particular claims can be cannot be processed by the payer. So this is also viewed here. We will.

 **Lince Varghese**-02:51

We are going to refine this session. This section is under development. So this particular section says explanation of all the CPT codes that has been generated and it is a rag setup from where the. The clinical document, the peer policy documents that we have.

 **Lince Varghese**-03:11

We will fetch that snippet of that where the AI is getting all the details and will be refined and be presented in a. That pillar would understand about these things. So this is one of the section.

Okay.

 **Lince Varghese-03:29**

Oh, so here is the. There's a MDM complexity which again comes from the AI act assessment. This AI actually have all the files and dictations and everything with this with it and it will generate a precision matrix around it and it will show whether it is a high, low or medium probability of getting paid or not. So this is.

 **Lince Varghese-03:59**

This is the. This was the first tab of a review of review claim. Second step is a source audit where the details of the patients of the CPT codes that are available here are do exist and there is a button called Confirm Source Match. Until this Confirm Source Match is pressed we will not be able to like submit to the Supervisor.

 **Lince Varghese-04:33**

So biller has to confirm the source match and the CPT codes that are available for the transcription. So next thing is the CMS 1500 preview. So we have managed to have excerpt carried out from the CMS 1500 form itself. So this is what you asked earlier that can a biller or Supervisor can add more codes where it is involved in CMS 1500.

 **Lince Varghese-05:11**

So this is the way he or she can add this and can delete or or. Or whatever the functionality he wants to do on each of the columns. Next is the patient info. There are limited numbers of details that we can show here.

 **Lince Varghese-05:33**

So that is what is being showed if anything extra after the review of your team. We would of course add this details in here because of HIPAA compliance. So the next thing is the clinical metadata. This actually tells which surgeon was there involving and what facility was used and what was the primary diagnostic and other stuff too.

 **Lince Varghese-06:04**

Documents I have already told like how it will traverse throughout the review document can be uploaded as when the patients has been created. That documents will be available here. And if the biller wants to add more documents to his this repo where he can scrutinize the claim against these documents he can do that too as well. This is an analytics page that was present in the practice admin too.

 **Lince Varghese-06:41**

And these information are the same as it was reflected in the practice admin. Once again I'll let you to go through these things. Claims created, the approved claims. These are the total number of claims that have been approved and these pillar informations are there.

 **Lince Varghese-07:02**

We will have a graph here as more of the claims coming in. We will have this payer reliability section filled when the claims will be coming from the payers accepted and denied. So those claims also we will take into consideration to make our product better. This is a particular policy management section which is under development.

This particular section is actually helps builders a lot because as soon as we know that we have peers policies updated in a regular basis like in a six months or a year. So this particular section is what the biller will use to upload the files And AI will fetch out the CPT codes and the justifications around it, modificate modifiers related to it. So here it can make the AI assumption and AI process better. And this is a particular patient creation setup that is same as the manual claim here.

 **Lince Varghese**-08:23

But I will show you like create this. These are the sections for the patient to be created demographics that would include first name, last name, gender, date of birth and mrn. This particular MRN will also be used to sync with Athena since that is disabled because we are under progress of Athena setup. And this is an insurance section where the peers can be added subscriber ID group number and such information.

 **Lince Varghese**-09:00

This is a clinical information where we attach the patient to a particular hospital that is available to us and the surgeons that are being present in the IMB system. So it is irrespective of the hospitals that are present in the like I amly system. These are the clinical documentation section where I told while creating a new patient we can upload files. That files will also be visible to the biller in this particular section which I have just showed here.

 **Lince Varghese**-09:40

So this is the section where it that files will be available. So this is a walkthrough of biller. I'll just. What I will do is I'll just send one claim to the Supervisor so that we can review that there.

 **Prateek Kashyap**-09:58

Okay.

 **Lince Varghese**-10:02

So this is the latest claim that I have been created. So as you can see that submit to Supervisor is disabled here. So I'll go to the source audit. I'll confirm the source match and it is visible now so I can click on submit to Supervisor.

 **Lince Varghese**-10:25

So current status. We can see that it is saying pending Supervisor review. Then open the Supervisor.

 **Emily Clifford**-10:35

You say the source audit will always require that button to be confirmed. Okay.

 **Lince Varghese**-10:41

Yes,.

 **Emily Clifford**-11:04

Hello.

 **Lince Varghese**-11:07

I'm now logged in as Supervisor. I guess like you are able to see my screen now.

Yep, I can see it.

 **Lince Varghese**-11:14

Yeah. So this is billing Supervisor. So we have, we have forwarded one claim from biller to Supervisor. There is not.

 **Lince Varghese**-11:26

Not much difference between the biller and Supervisor. But Supervisor have few more functionalities attached to it that biller doesn't have. The Supervisor can manage the surgeons or doctors that are present in the IM system. He can have the administration section that has.

 **Lince Varghese**-11:46

That was seen in the last session in the practice administration. But I'll show you entire sections as well today as well. Dashboard is what is same as the biller here. The Supervisor can view all the claims present in the hospital scoped review queue.

 **Lince Varghese**-12:12

On the review queue next we can see that the claim That I have send from the billet to Supervisor is present here. So it is in the status of pending Supervisor. So we have these filters around here as well so we can open this particular claim that is sent from the biller. And after the review of the Supervisor and for.

 **Lince Varghese**-12:42

For information I can tell that this biller and Supervisor have the same claim view. Supervisor can also edit these sections CPT and ICD codes and approve them. So at the last. When.

 **Lince Varghese**-13:02

When we go we. We have a section called final approval claim. Yeah so we can. We have an option to export the claim whatever been processed.

 **Emily Clifford**-13:30

I can't hear you. I don't know if you're speaking.

 **Lince Varghese**-13:33

Yeah, yeah. I'll just show you where it went. I'm saving the. The X served just created by me as this biller.

 **Lince Varghese**-13:49

Sorry Supervisor. I'm just saving this file now.

 **Emily Clifford**-14:02

And you said that on another call someone had said that the CMS 1500 because the integration we were hitting roadblocks with that A lot of the information on the CMS form is going to need to be manually typed in. And Dr. McHugh needed a workaround for that. Can you give me an update on that?

Yes. So we have CMS 1500 preview here. The Supervisor or biller, we are not giving access to additional information other than the CPT and ICD codes to be edited or what we call as service lines. So additional information as we have to manually put it into the Athena system Now because we are generating a PDF so we are not provisioning in here for Supervisor.

 **Lince Varghese-14:55**

But of course in the practice admin we have a provision to see the entire CMS 1500 form of this claim where we can get those fields edited and take printout as well.

 **Emily Clifford-15:08**

But is there a way to automate them like he had asked?

 **Lince Varghese-15:15**

Automate in the sense like we will be uploading the data into Athena itself.

 **Emily Clifford-15:21**

Automate in the sense that when the CMS 1500 is ready, it is already populated with all of the information from the patient.

 **Lince Varghese-15:31**

Yes, it is already.

 **Emily Clifford-15:32**

Oh, okay. Because when we first reviewed it, there were a bunch of fields that were empty.

 **Lince Varghese-15:39**

These are. Okay. Bunch of. Okay, that.

 **Lince Varghese-15:42**

Fields that are empty. Okay, I'll look around that. Because all the fields that are mentioned in CMS 1500 form, we need to fetch it from the Athena itself. If with that possible we'll be able to print the entire CMS 1500 from.

 **Emily Clifford-15:58**

Yes, that's what I'm asking. I. But I know there were some roadblocks. Is there.

 **Emily Clifford-16:02**

Have we found a solution to making sure that is populated?

 **Lince Varghese-16:08**

Not yet, but surely we. We. We are on the Athena part itself. As soon as it get ready, we will be able to do that.

 **Emily Clifford-16:15**

Okay.

Yes. So next part is the analytics. Same as what we have seen in the biller policy library. Again, the payer policies have update their policies on a regular basis.

 **Lince Varghese**-16:33

So biller and Supervisor can manually enter these policies and get the essence of AI having better results. This is a surgeon management that we are not providing to the biller but to the Supervisor. Because at times the practice admin might be absent or some. So we are providing this to Supervisor as well to create a surgeon.

 **Lince Varghese**-17:01

In case he wants to create or a biller wants to create a new claim or a new patient, he will require a surgeon attached to it. Okay, so this is a patient section where what I have already shown in the biller section you can. Surgeon supervisors can also create patients in the IMBD system. So this is an administration section which we have seen in the practice admin section.

 **Lince Varghese**-17:33

So we have hospitals, users integrations, AI system health audit and compliances. So that's overall review of biller and Supervisor here.

 **Emily Clifford**-17:49

Okay. Yes.

 **Lince Varghese**-17:54

Pratik, over to you.

 **Emily Clifford**-17:58

Yeah.

 **Prateek Kashyap**-17:59

So Emily, do you have any concerns or questions that you need clarification on regarding these two?

 **Emily Clifford**-18:08

No, it's good for me to see but really the, you know, the critical player would need to review this to advise on Supervisor. But thank you for walking me through. It's helpful to see everything is very self explanatory. The UX seems really simple in a good way, so no questions.

 **Prateek Kashyap**-18:27

So what we can do is ideally we could have kept this UAT call with the actual user who will be using this application. But since we didn't plan in that way. So as Lynn said, we will be, you know, recording the screen and doing a voiceover and we will share those videos with you, including the user manuals. Okay.

 **Prateek Kashyap**-18:51

That will take some time. We can share it by early next week.

 **Emily Clifford**-18:55

Okay, that's fine. Okay.

And you can pass it on to the other, other users, the actual users and they can go through it and if needed we can again come on a call. If they have any issues, any concerns, we would be happy to assist them as well. Okay.

 **Emily Clifford-19:10**

Okay, great.

 **Prateek Kashyap-19:11**

Their feedback is much more. Their feedback is also important so that we can have a proper working functionality of this platform. Right. Nothing should be missed.

 **Prateek Kashyap-19:23**

That is our only goal. Okay. So till then I will also be putting up few queries that we need that we need few details for Play Store and App Store listing. Okay.

 **Emily Clifford-19:38**

Okay.

 **Prateek Kashyap-19:38**

So I will be putting on in the query log and tagging you so you can whenever you get time you can reply to it.

 **Emily Clifford-19:44**

Okay. Okay. Just a reminder, please give explicit direction and screenshots.

 **Prateek Kashyap-19:49**

Yes, I will do so.

 **Emily Clifford-19:51**

Great.

 **Prateek Kashyap-19:52**

Yeah. And yeah, Lynce, can you just quickly login into the Apple account and trigger the OTP so that Emily can share it? Yeah, Emily, just we need like two more minutes.

 **Emily Clifford-20:04**

Okay, yeah, that's fine. What email address should I be ready and signed in with?

 **Prateek Kashyap-20:09**

I guess it will be triggered on your mobile number. Okay, let's just see on which it gets triggered then you can share it.

 **Emily Clifford-20:19**

Got it.

 **Prateek Kashyap-20:55**

Emily, till the time Lens tries to log in, I requested you to share some case files, right? So like is it feasible for you to share those files or are there any blockers regarding it?

I didn't hear what you said.

 **Prateek Kashyap**-21:13

Share what like? I requested for some more dictations right around more dictation. 5K.

 **Emily Clifford**-21:20

Yes, yes. The clinical team is working on it. I should have something back to it.

 **Prateek Kashyap**-21:24

Okay, no worries. Is it possible if you can push it by 80? If possible. Like, like currently I have requested around 40 to 50 files.

 **Prateek Kashyap**-21:35

Right. Is it possible to share around 80 files?

 **Emily Clifford**-21:39

I don't and they have to do them all so I probably need them in like 15 like chunks of 15.

 **Prateek Kashyap**-21:46

Okay, okay.

 **Lince Varghese**-21:47

Okay.

 **Prateek Kashyap**-21:47

No worries. As much as you can provide that would be best for us. Okay. Because the more the file like the more files are there, the better the testing can be done.

 **Prateek Kashyap**-21:57

Okay.

 **Emily Clifford**-21:58

Okay.

 **Prateek Kashyap**-21:59

Yeah. So the code is sent on number ending with 7 2. Can you check it?

 **Emily Clifford**-22:06

Yep. Okay.

 **Prateek Kashyap**-22:09

994-964-994-964 Lens 99. Is it done?

 **Lince Varghese**-22:29

Yeah, it's done actually we have logged in.

Okay, can you check the status? If we can list the application.

 **Lince Varghese**-22:45

So it's showing your enrollment is being processed like it's still in processing stage.

 **Prateek Kashyap**-22:54

Okay, can you take a snippet and send it in the group?

 **Lince Varghese**-23:00

Yeah, fine.

 **Prateek Kashyap**-23:01

Okay, fine. Okay Emily, that's all we need from your end. Okay.

 **Emily Clifford**-23:06

Okay, thank you so much.

 **Prateek Kashyap**-23:08

Thank you so much for your time and we will be keeping. We will keep you updated.

 **Emily Clifford**-23:12

We'll talk to you tomorrow.

 **Prateek Kashyap**-23:14

Yeah, sure.

 **Emily Clifford**-23:15

Thank you. Bye bye.

 **Prateek Kashyap**-23:16

Thank you so much. I've enough bigger. Okay, Screenshot. Let's put it in the group.

 **Prateek Kashyap**-23:47

Can we contact the support team regarding this? Learn about developer for Apple with free development resources.

 **Lince Varghese**-24:09

I don't think. But support.

 **Prateek Kashyap**-24:22

Even if you reach out to support team it will launch. Fast forward the processes. Once we verified that you have authority to bind your organization to Apple developer legal agreements. We will email you with instruction on how to complete your enrollment.

 **Prateek Kashyap**-24:56

If you have any questions, contact us. Lindsay, can you do this one thing? Contact us. Not necessary, but contact us and you will send a mail to with them.

It's still in the review. The Apple account is still under. Development. That will help us in keep in track.

 **Prateek Kashyap**-26:32

We have to close this close this development by July end. Take care. So I don't know how you are gonna do it, but. Yasha Integration.

 **Lince Varghese**-26:55

Yes, yes.

 **Prateek Kashyap**-26:57

So sort this out. Athena sort. Karo Take this on the topmost priority. Okay?

 **Prateek Kashyap**-27:06

Very necessary, Right?

 **Lince Varghese**-27:13

Yes, yes.

 **Prateek Kashyap**-27:14

Or doctors. Joe account create Dr. My platform as a MPI and id consider.

 **Lince Varghese**-27:44

As a surgeon car details.

 **Prateek Kashyap**-27:51

Let's suppose.

 **Lince Varghese**-28:14

Joki mujalaktaki if possible. Other.